

### **Overview:**

Within your computer process, are your customers complaining about errors or long lead-times? Are your employees complaining about attempting to work within your 'system?' Is your transactional process simply overcomplicated & too lengthy? Do you need to improve the productivity of your employees? If so, it's time to learn about LeanPC.

It's been said, "In God we *trust*, but everyone else bring data!" LeanPC does just that – it brings data that allows your team to understand where to improve.

From gathering **keyboard input, to recording the monitor activity**, we make sense of this overwhelming amount of information with our metric & methodology and allow your team to begin making improvements immediately. LeanPC has numerical metrics to measure your individual PC's and your value streams!

One of the keywords in the above paragraphs is team. LeanPC isn't a tool used by managers & executives to force 'top down' change; however, it's a tool and methodology that will be taught and applied by your internal resources.

Our goal is to a) introduce you to the power of LeanPC through our (9) day training course & simulation, b) lead you through an assessment(s) of your internal transactional processes, and then c) to certify your internal team leaders to drive "good change" internally at your organization. The personal PC is just that – it's personal and thus our improvement methodology centers around employee empowerment. Contact us for more detailed information.



Processing Steps  
85% Waste

### **Location:**

Refer to 'Pricing & location summary'

### **Other Specifics:**

Class size 12 – 16 participants

### **Who Should Attend**

- Executives
- Managers, Champions
- Lean Practitioners
- Six Sigma Belts
- Office Supervisors

### **At a Glance:**

- (1) day overview
- Understanding what the metric & methodology of LeanPC can do for your organization
- Understand common pitfalls of deploying LeanPC